



Code of Ethics/Disciplinary Policy for C-NRPP Certified Radon Professionals

This is the document which C-NRPP professionals annually sign.

As a radon professional, certified by the C-NRPP National Radon Proficiency Program, I hereby acknowledge, accept and profess to abide by the following code of conduct and ethics:

- I shall endeavor to keep myself current and informed and satisfy continuing education requirements for my certification. I shall conduct myself in a professional manner befitting of my Certified status.
- I shall proudly represent my certified status to the public I serve and I shall provide my professional C-NRPP certification number in writing to each member of the public (each customer job) for any radon service or system installation that I perform or supervise.
- I shall do nothing to undermine, detract from, or otherwise cause to develop any damaging associations with respect to this certification. I accept that any activity on my part that will cause this certification any measure of injury serves as a breach and a failure on my part to uphold this code of ethics. Moreover, I accept that such actions for which I might be responsible could result in the revocation of my certification.

Guidelines include:

- C-NRPP professionals should charge a reasonable price for their services.
- C-NRPP mitigation professionals should provide some type of warranty wording to their clients. If there are caveats added or changes to the warranty from normal it should be clear to the client. The warranty period should be for a reasonable period. (such as 1 to 2 years) The warranty period should not be longer then the company is planning on being in business for.
- C-NRPP professionals should be working within there area of expertise and shouldn't be doing work which is outside their training or scope of expertise.
- C-NRPP professionals should maintain a level of appropriate confidentiality when interacting with clients which includes following through on requests of confidentiality and not identifying customers by name and address in connection with their radon levels. Information on radon levels should be given out in a general way by either postal code or community level rather than by name or specific address. The exception for this is when permission has been asked and clearly given or when sharing data with a researcher or partner organization where a mutual agreement of confidentiality has been signed.



Protocols: I agree to conduct business in accordance with the protocols, standards and guidelines prescribed by the C-NRPP Policy Advisory Board (PAB) and (if certifying for Radon Mitigation) I agree to install radon mitigation systems in accordance with listed Mitigation Guidance documents below.

The list of standards currently approved by the C-NRPP PAB is:

Measurement Protocols (if certifying for Radon Measurement)

1. [Health Canada's Guide for Radon Measurements in Residential Buildings](#)
2. [Health Canada's Guide for Radon Measurements in Public Buildings](#)
3. [C-NRPP Quality Control and Quality Assurance Manual for Radon Sampling and Analysis conducted by Radon Measurement Professionals and Laboratories Dec 2018](#)
4. [C-NRPP Protocol for Conducting Short-Term Radon Measurements in Air](#)
5. [CARST's Guideline for Conducting a Radon Screening Assessment as part of a Real Estate Transaction](#)

Mitigation Guidance documents (if certifying for Radon Mitigation)

- [Health Canada's Reducing Radon Levels in Existing Homes: A Canadian Guide for Professional Contractors](#)
- [National Standard of Canada: Radon Mitigation options for existing low-rise residential buildings: P29-149-012-2017-eng.pdf](#)
- [National Standard of Canada: Radon Mitigation options for new low-rise residential buildings: P29-149-011-2024-eng.pdf](#)

I further agree to adhere to specific national, provincial or territorial protocols, laws, codes or regulations that exist for any radon service or system installation that I perform or supervise.

I hereby acknowledge and accept the following Disciplinary Policy:

C-NRPP Certification Disciplinary Policy: C-NRPP reserves the right to sanction or revoke the certification of any individual due to misconduct. The right to deny, revoke, discipline, or suspend a C-NRPP certification vested in the C-NRPP program and all decisions shall be verified and upheld by C-NRPP's Discipline Committee. Disciplinary actions are at the sole discretion of the C-NRPP Discipline Committee and may include, but are not limited to: warnings, revocation, restitution and/or additional continuing education. In the event that the C-NRPP Discipline Committee determines that an individual should be suspended from membership in the C-NRPP Certification Program, a representative of C-NRPP as may be designated by the C-NRPP Policy Advisory Board, shall provide twenty (20) days notice of suspension or expulsion to the member and shall provide reasons for the proposed suspension or expulsion. The individual may make written submissions to the representative as may be designated by the C-NRPP Policy Advisory Board, in response to the notice received within such twenty (20) day period. In the event that no written submissions are received by the representative as may be designated by the C-NRPP Policy Advisory Board, may proceed to notify the individual that the individual is suspended or expelled from membership in the Corporation. If written submissions are received in accordance with this section, the board will consider such submissions in arriving at a final decision and shall notify the member concerning such final decision within a further twenty (20) days from the date of receipt of



the submissions. The board's decision shall be final and binding on the member, without any further right of appeal.

Misconduct includes but is not limited to:

- Falsification of certification application or renewal application;
- Failure to submit appropriate fees related to certification;
- Misrepresentation of certification status (including stating or implying that the individual certification covers the company);
- Falsification of QA/QC data (Note: inadequate QA/QC will result in discipline and, if not corrected, decertification);
- Falsification or failure to provide any information requested by C-NRPP to investigate any misconduct or code of ethics violation;
- Accepting payment for services but failing to reasonably provide those services in a timely manner;
- Cheating or other irregularities related to the administration of a C-NRPP examination;
- Failure to maintain the confidentiality of certification examination questions or answer sheet;
- Unauthorized possession of, use of or access to C-NRPP examinations, certificates, wallet identification cards, logos of C-NRPP, and any other C-NRPP documents and materials;
- Violation of any provision of the C-NRPP Code of Ethics for C-NRPP Certified Professionals. Any act of fraud, deception or dishonesty in connection with any activity related to C-NRPP;
- Any assault, battery, unlawful harassment, or non-consensual physical contact involving a customer or member of a customer's family, C-NRPP staff or members of C-NRPP related committees;
- Any other material and intentional misconduct, not otherwise listed above, which is detrimental to the image or reputation of C-NRPP.

All decisions to deny, revoke, discipline, or suspend a C-NRPP certification shall be final and binding on the C-NRPP Certified Professional or prospective C-NRPP Certified Professional. Any professional aggrieved by a decision may choose to submit the dispute to binding arbitration in accordance with the rules and procedures established by the Canadian Commercial Arbitration Act. All arbitration awards shall be final and binding on the parties and enforceable by appropriate proceedings under the applicable laws of Canada. Unless otherwise instructed by the arbitrator, each party shall pay its pro rata share of the reasonable fees and expenses of the arbitrator.

Mandatory Insurance Requirements for C-NRPP Mitigation Professionals

Coverage should include:

- \$ 2 million Commercial General Liability
- \$ 2 million Radon Measurement and Mitigation Errors and Omissions

Proof of Coverage - Certificate of Insurance stating:

- Date coverage is bound
- Confirmation of insurance coverage including all above limits have been met or exceeded